

Description:

The Idaho State Police provides law enforcement services to Idaho including patrol, investigations, forensic, training and support activities.

Comment: While motorist assist calls remain a priority response, other response times lag due to limited resources.

Major Functions and Targeted Performance Standard(s) for Each Function:

1. Provide Idaho with the safest, most crime-free roadways possible.

- A. Reduce the fatality and injury crash rate per million vehicle miles traveled (vmt) outside of city limits by an average of 1% per calendar year. Data available only by calendar year.

Actual Results			
2000	2001	2002	2003
0.31	0.30	0.29	0.28
Projected Results			
2004	2005	2006	2007
0.27	0.26	.25	.24

- B. Reduce the fatality and injury crash rate per million vmt outside of city limits for commercial vehicles by 1% per calendar year. Data available only by calendar year.

Actual Results			
2000	2001	2002	2003
0.14	0.13	0.13	0.12
Projected Results			
2004	2005	2006	2007
0.11	0.10	0.09	0.08

- C. 90% of all emergency calls during a state fiscal year are responded to safely and the officer arrives within 15 minutes.

Actual Results			
2000	2001	2002	2003
46%	50%	54%	54%
Projected Results			
2004	2005	2006	2007
90%	90%	90%	90%

- D. 80% of all motorist assist calls during a state fiscal year are responded to safely and the officer arrives within 20 minutes of the motorist needing assistance.

Actual Results			
2000	2001	2002	2003
71%	79%	86%	87%
Projected Results			
2004	2005	2006	2007
80%	80%	80%	90%

- E. 95% of all requests for assistance from other agencies during a state fiscal year are responded to safely and the officer arrives within 15 minutes. Comment: While motorist assist calls remain a priority response, other response times lag due to limited resources.

Actual Results			
2000	2001	2002	2003
62%	53%	56%	54%
Projected Results			
2004	2005	2006	2007
95%	95%	95%	95%

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2. Protect lives, property and constitutional rights in Idaho.

A. Reduce Idaho's drug crime rate by 1% each year. Data available only by calendar year.

Actual Results			
2000	2001	2002	2003
8.86	8.86	8.43	8.42
Projected Results			
2004	2005	2006	2007
8.41	8.40	8.39	8.38

B. Maintain caseloads of "drug-related" and "other" investigations at a ratio of 40% drug to 60% other.

Actual Results			
2000	2001	2002	2003
N/A	37%:63%	42%:58%	36%:64%
Projected Results			
2004	2005	2006	2007
40%:60%	40%:60%	40%:60%	40%:60%

C. Citizen complaints relating to commissioned officer conduct that rise to the level of Office of Professional Standards investigations do not exceed 4% of the commissioned workforce.

Actual Results			
2000	2001	2002	2003
n/a	2.8%	4%	.5%
Projected Results			
2004	2005	2006	2007
4%	4%	4%	4%

3. Assist local law enforcement and criminal justice efforts.

A. Customer service survey respondents express a satisfaction level of 90% with ISP service quality and delivery.

Actual Results			
2000	2001	2002	2003
N/A	Unknown	Unknown	90%
Projected Results			
2004	2005	2006	2007
90%	90%	90%	90%

4. Leverage and effectively manage all resources.

A. Less than 4% of employees voluntarily leave ISP employment for reasons other than retirement.
Comment: Twenty-three of the thirty-one employees voluntarily leaving ISP cited salary or career advancement as the primary reason for changing employment.

Actual Results			
2000	2001	2002	2003
5.8%	4.8%	5.9%	6.5%
Projected Results			
2004	2005	2006	2007
<4%	<4%	<4%	<4%

B. Fiscal and programmatic compliance reviews result in no significant findings. Comment: All findings were related to information technology deficiencies.

Actual Results			
2000	2001	2002	2003
1	0	0	3
Projected Results			
2004	2005	2006	2007
0	0	0	0

Program Results and Effect:

The Idaho State Police is experiencing the effects of budgetary holdbacks through a gradual diminishment of its ability to provide service at the level expected by the public. In the wake of funding cuts and lack of enhancements to address workload and population growth, activities are more frequently addressed on a prioritized basis. Additionally, well-trained and seasoned employees, both commissioned and non-commissioned continue to seek other, better paying employment outside of Idaho state government.

For more information contact Ann Thompson, Special Assistant to the Director at 884-7002.